



**Local Government New Zealand**  
*te pūtahi matakokiri*



**Land Transport NZ**  
Ikiiki Whenua Aotearoa

# Shared Services in Transport

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# Why this Study?

- Changes occurring in transport sector
- Recent Legislative change
- What is happening?
- Where does the future lie?



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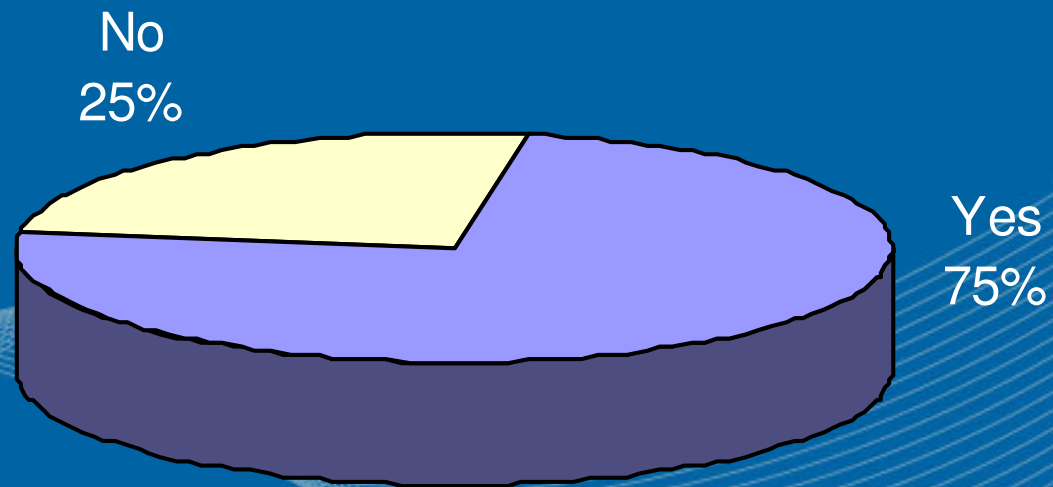
# Methodology

- Stocktake
- Desk-top analysis
- Survey



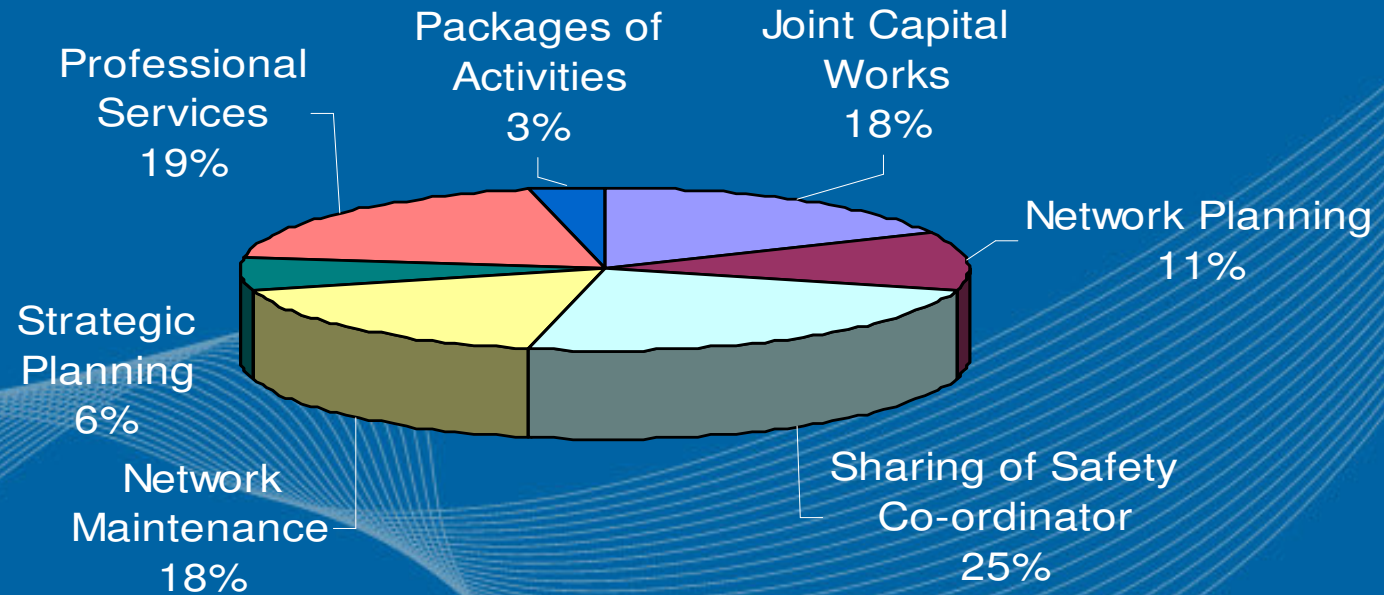
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Do you have any form of existing joint delivery of transport activities?



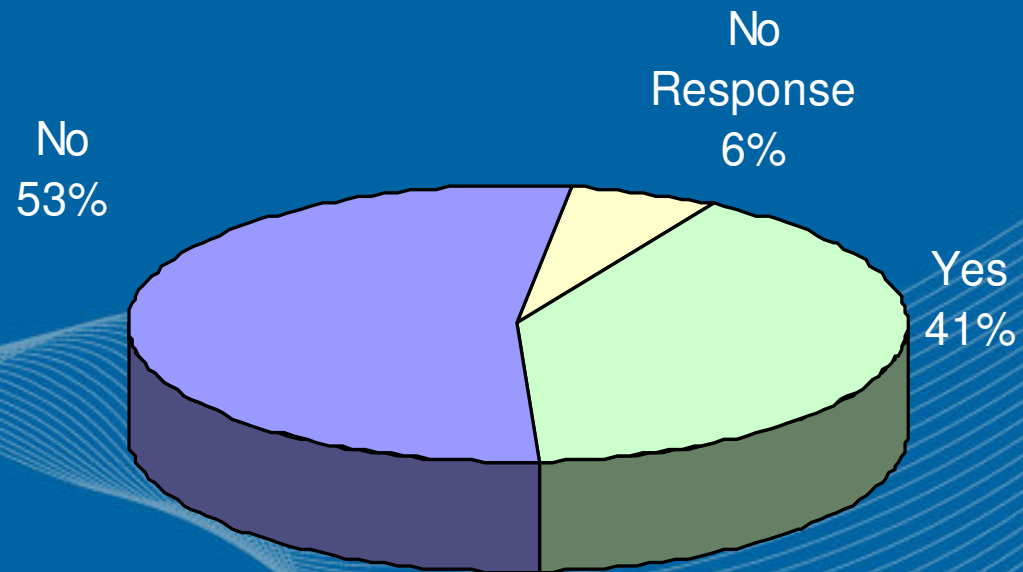


## Existing joint delivery arrangements



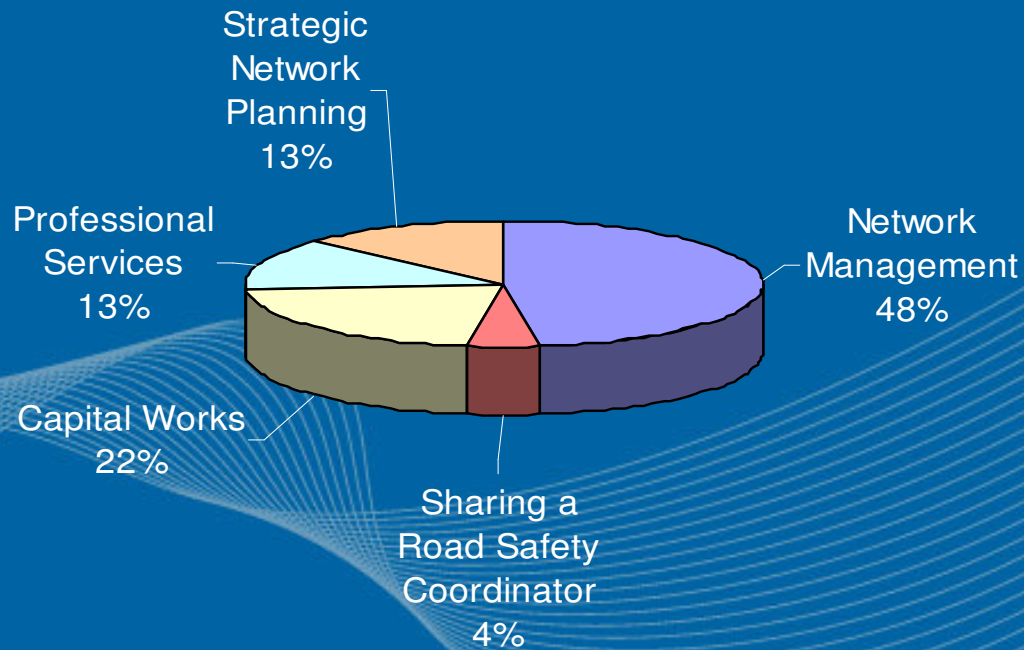


## Councils that have previously considered joint delivery but have not proceeded with them



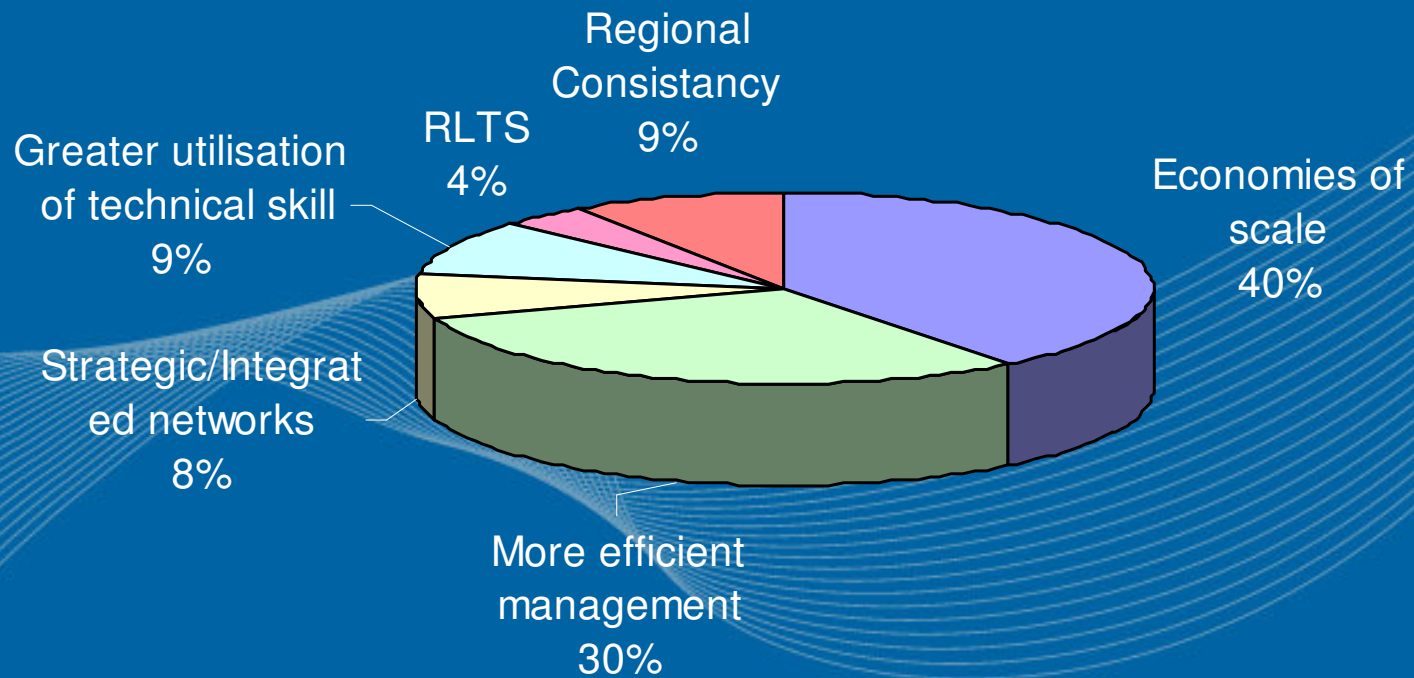


## What services were proposed but were not proceed with?





## Drivers of joint services identified by Councils with current arrangements





# Obstacles

- Aligning timeframes and programmes
- Agreement on funding
- Political exercise to implementation
- Obtaining council buy-in
- Lack of communication
- Relationship issues



# Assessing Shared Services

- Financial costs
- Quality of services
- Customer service
- Ability to attract/retain staff
- Degree of control (both parties)
- Impact on other activities



# The Future

- Capital Works - more
- Packages of activities
- Policy development
- Network planning
- Strategic planning



# Conclusion

- An enabling environment
- Shared services are widespread
- Relationship dependant
- Currently operational
- The future - strategic