



Contract Management Review (CMR) Programme

Supporting Contract Outcomes



Supporting Contract Outcomes

The ***Programme***

A (Very) Brief Outline

The ***Outcomes***

Findings & Trends

And ***Developments***

Recent and Planned





Supporting Contract Outcomes

Transit's CMR Programme

- Established in 1998 (8 Years)
- Reviewed Over 190 Contracts
- Nominations - Regions / N.O / BPG
- Capital, Network Operations, Property
- National Contracts e.g Data Collection

CMR Process Verifies...



- Undertakings Made in The Tender Are Met
- Key Contract Requirements Complied With
- Legislative Compliance RMA/HASE/B. Act
- Performance Is Monitored & Reporting
- But Above All Else...



Supporting Contract Outcomes

*Are Processes Supporting the
Achievement of Contract
Outcomes?*





Supporting Contract Outcomes

Quote # 1

“What has our tender got to do with the contract?. That’s just something we write to get the job”

Anon - Contractor

Outcomes - For **Suppliers** ...

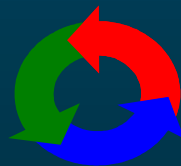
- Independent Project-Specific Review
- Greater Understanding of Expectations
- Feedback - Compliance & 'Best-Practice'
- Opportunity to Work Through Solutions
 - Contract Level
 - Industry Groups (e.g BPG's)



Outcomes to Date - For Transit

- See 'First-Hand' Practical Implementation of Contract Requirements
- A 'Look Inside' - Other Contracts / Regions
- Improvements - Standards, Specifications, Contract Proforma / Transit Processes

'360 degree feedback'





Supporting Contract Outcomes

CMR Programme 05/06 F.Y.

19 Contracts Nationally

- 1 Network Management (NMC)
- 6 Physical Works (PWC)
- 5 Traditional Maintenance
- 2 Professional Services (PSC)
- 3 CMR-Hybrid Model Audits
- 2 Property Management Contracts
- 1 Data Collection Contract (HSD)



Common Issues - 05.06 F.Y

CAPITAL PROJECTS

- Hold & Witness Point Management (PWC)
- Planning & Performing Contract Audits
- Formalised Consultation / Liaison Strategy

Common Issues – 05.06 F.Y

MANTENANCE CONTRACTS

- Management of Cyclic Maintenance
- Performance Indicator Monitoring
- Joint Inspection Recording & Monitoring

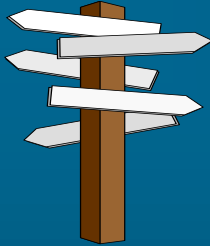


Supporting Contract Outcomes

Areas of Improvement?

- o Construction Programmes
- o Contract Quality Plans
- o Construction Testing (QA)
- o Risk Management Plans





Developments Recent & Planned

- o Greater Focus on Compliance Issues
CMR Compliance Audits - 'CMR Lite'
- o Post-Construction Environmental Reviews
- o Continue To Provide Feedback To
Industry – On-Going Improvement



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Quote # 2

***“You know, that really wasn’t as painful
as I thought it might be*”**

Anon - Consultant



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For More Information...

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~ Thank you ~

